

The Evolve Webinar Series for Leaders

The Evolve Webinar series is a series of monthly webinars designed to provide executives, managers and entrepreneurs with the skills they need in today's evolving workplace.



SESSION THREE - Resolving Conflict Using Emotional Intelligence May 19, 2016 7pm-9pm

Conflict emerges when there are different personalities, needs, opinions, and expectations resident within a team, and coworkers lack the skills needed to engage conflict effectively. When emotional intelligence skills are absent, the inability to effectively harness the diversity of the team is compounded by economic challenges, contracting resources, and heightened stress levels. When effectively resolved, conflict presents an amazing opportunity for significant growth. This course integrates emotional intelligence with conflict resolution strategies to help you enhance your conflict resolution skills.

WEBINAR TOPICS

1. What is Conflict?
2. Sources of Conflict
3. Constructive vs. Destructive Conflict
4. Emotional intelligence competencies- Know Yourself, Choose Yourself, Give Yourself
5. Emotionally intelligent strategies for self-navigation and constructive engagement of difficult personalities

TARGETED AUDIENCES

- Business Owners
- Executives
- Managers
- Supervisors
- Team Leaders

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FREE!**

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